



The Customer  
Granby Village  
Nottinghamshire

**Project Title:**  
Granby STW Quality  
*Our Bulletin Board ref: 6130922*  
**We posted this to you: 25 August 2017**

Dear customer  
**We're planning some improvements that may affect you**

- Granby Sewage Treatment Works Quality improvement work will commence in September 2017.
- Work is expected to last until March 2018.
- There will be no interruption to customers' water supply or sewerage services
- Traffic Management will be required during November for installation of pipework on Plungar Rd.



### Why we are planning this work

The existing Sewage Treatment Works is to receive a new consent for its discharge into the River Whipling watercourse. To enable Severn Trent to meet this new obligation, additional assets need to be installed. All the work planned is being undertaken to improve the water quality in the River Whipling and subsequently further downstream to the River Smith

### Where the work is taking place

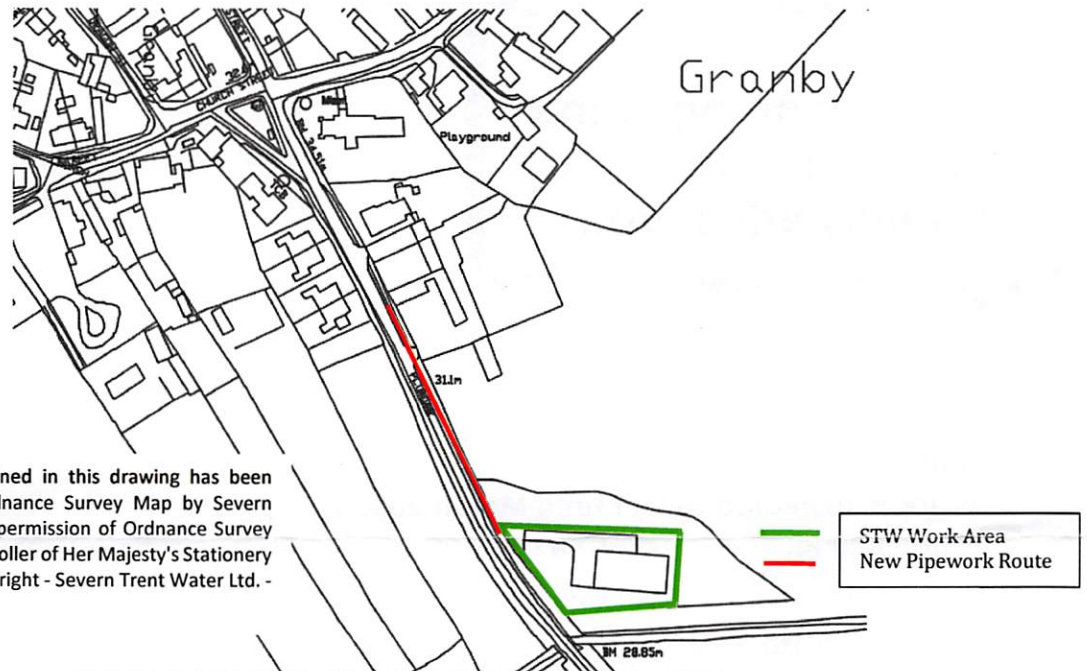
The work of installing the new assets will be undertaken wholly within the sewage treatment works boundary. A new water supply will be required to be installed to the works which will be installed on the west side of Plungar Rd running south from Manor Farm to the entrance to the works.

## How we will keep disruption to a minimum

The construction of new assets can be disruptive, however, we will do all we can to minimise disruption to our customers:

- Coordinated deliveries of plant and equipment.
- Our construction working hours will be 07:30 to 17:00, Monday to Friday.
- Single lane road traffic light system and pedestrian footpath diversion in place for the shortest period possible during the laying of the new water supply to the treatment works.

### Plan of proposed works



### Who to contact about these works

Our contract partners NMCNomenca will carry out the work on our behalf. NMCNomenca and the Severn Trent Programme Engineer can be contacted during normal office hours on the numbers shown below.

<u>Name</u>	<u>Company Name</u>	<u>Role</u>	<u>Number</u>
Ben Staniland	NMCNomenca	Project Manager	07976 348767
Gary Turton	NMCNomenca	Site Manager	07976 348781
Steve Hinsley	Severn Trent Water	Senior Programme Engineer	07766 695593

You can call the Customer Liaison Team on **Freephone 08081 688 140**.

Or you can e-mail us at [contactus@nmcnomenca.co.uk](mailto:contactus@nmcnomenca.co.uk) quoting the project title.

Yours sincerely,

**Phil Shiels**

Programme Manager  
Severn Trent Water

For any general enquiries about your water or sewerage services, you can contact us direct at our 24 hour customer operations service centre on 0800 783 4444.